

January 2024

Parent Update

Dear Parent/Carer

Parent/Carer Conduct

We hugely value a positive working relationship with the parents and carers who support our students to succeed. We also believe in modelling positive behaviour for all our students so that they see how adults should behave and develop respect and tolerance towards other people. I am proud of the way in which our school and our parents have worked together supporting our school.

Recently we have seen some instances of poor behaviour from a small minority of our parents/carers who have not conducted themselves in an appropriate manner suitable for being on a school site or over the telephone. I am aware that society has changed in some respects post pandemic, however that does not excuse any incident of aggressive, rude and confrontational behaviour directed at any of our school staff, either in person, by telephone or on email. There is a huge difference in supporting your child and working with the school, as opposed to trying to undermine the school rules and processes by losing self-control, resorting to anger and using foul language. As adults we have to lead by example and prepare our children through their teenage years to be polite, well mannered, smartly dressed and successful people whatever they chose to do in their future careers.

When concerns do arise, there are systems in place to deal with any issues that you may have and you will be directed to the most appropriate person to deal with the matter in question. The best method to contact the Academy is to email enquiries@cvea.co.uk.

Bringing items into the Academy

We have a lot of students with the same coat, therefore could you please ensure that your child's coat is clearly labelled with their name or initials. Your child's Head of Year has labelling pens if needed. If you allow your child to wear an expensive coat to school **they do so at their own risk**. The Academy **cannot** be held liable for coats, bags, jewellery and money that students bring in and get mislaid, lost or go missing.

Snow plan

As the weather forecast is variable at present, please see our updated snow plan, we will operate the following:

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| 07.00 | A decision will be taken to close or open the Academy. |
| 07.30 | The Academy will send out an email to all parent/carers who have signed up for the service. A message will also be displayed on our website and social media. |

08.10 If we are open, the gates will be opened and all students will be brought immediately into the Academy via the main entrance to avoid any health and safety risks.

08.35 onwards All students will stay inside the Academy building for break and lunch to avoid any health and safety issues in the inclement weather.

In times of **heavy snow**, we propose to dismiss year 7 and year 8 students about 15 minutes earlier than the normal time and year 9 students approximately ten minutes earlier. This will give parents/carers more time to park and then leave to avoid severe congestion. Year 10 and year 11 students will leave at our normal finish time. Any student who needs to wait for an older sibling can do so in the main reception area. Hopefully, this will address any health and safety issues and ensure all students have a safe exit from the Academy. If there are any problems don't hesitate to contact us through enquiries@cvea.co.uk.

Yours faithfully

A handwritten signature in blue ink that reads "J. Owens". The signature is written in a cursive style with a large initial "J".

Mrs J Owens
Principal